

# Notice for End of Smart B-Trainer Service and Support

Thank you very much for using Smart B-Trainer.

We appreciate your patronage for using "Smart B-Trainer" but unfortunately the service will stop on **June 30, 2020**.

After the service ends, some functions and services will not be available anymore. Please check the following before continuing to enjoy Smart B-Trainer.

| Schedule until the end of service |                                       | Function/Service  | Support         |
|-----------------------------------|---------------------------------------|---|-----------------|
| <b>Aug. 29, 2019</b>              | Notice for End of Service and Support | ○ <b>Functions and services can be used as usual</b><br>(Please perform the recommended actions within this period as needed) | ○               |
| <b>June 30, 2020</b>              | Last day of service availability      |   |                 |
| <b>July 1, 2020</b>               | End of service and support            | △ <b>Some functions and services cannot be used</b>   | × Not supported |

| Availability comparison chart of functions/services with end of service |  | Until June 30, 2020       | After July 1, 2020 | Notes and recommended actions before end of service   |
|---|--|---------------------------|--------------------|---|
| Download  | Download the Smart B-Trainer app                         | ○                         | X * 1              | *1 If you change the smartphone that you are currently using for the service, please install the app on your new device before the end of service, and sign in with the same account, then complete the data migration  |
| Update  | Update the Smart B-Trainer app                           | ○                         | X * 2              | *2 Please update the app before the end of service  |
|   | Update the firmware of the sport device (SSE-BTR1)       | ○                         | X                  |   |
| Training menu / Song analysis   | Use the basic training menu                              | ○                         | ○                  | *3 Due to the specifications of the content, the contents may not be available in the future.   |
|   | Use a training menu supervised by a professional trainer | ○                         | ○*3                |   |
|   | Use the stretching menu                                  | ○                         | ○                  |   |
|   | Retrieve song information and tempo information          | ○                         | ○                  |   |
| Handle log data / Server connection                                     | Transfer data from sports device after training          | ○                         | ○                  | *4 If you changed your smartphone, due to specifications the detailed history data on your device will not be saved just by performing server synchronization. If you want to view the detailed history data after the service ends, please display the corresponding detailed data on the app before the service ends (it will be saved on the device) |
|   | Display and edit history data on a smartphone            | ○                         | △*4                |   |
|   | New sign-In / Sign-in again after signing out            | ○                         | X*5                | *5 Please note that if you sign out after the end of service, you will not be able to display your history data again   |
|   | Data synchronization with server (backup)                | ○                         | X *1 *4            | *6 We will remove customer information uploaded to our server after the end of service  |
|   | View, edit and delete data on the server                 | ○                         | X *4 *5 *6         |   |
|   | Running App Link (Runkeeper)                             | ○                         | X                  |   |
|   |  | Running App Link (STRAVA) | X*7                | X*7   |
| Share   | Share history data to a social network                   | ○                         | ○                  |   |

We deeply apologize for any inconvenience caused by the end of service/support for this product.